

Impressions MediSpa Policies

Privacy: We hold our clients privacy to the highest standard. Here at Impressions we follow the HIPPA Laws. All your medical information & treatments will be kept confidential.

Your Comfort: If at any time during your treatment, you do not feel comfortable with the temperature, pressure or technique being used, please do not hesitate to advise your service provider. They will appreciate being able to make your visit more comfortable.

Physical Concerns: Concerns relating to pregnancy, impaired mobility, allergies, recent surgeries or medical conditions should be discussed with our physician or providers prior to your visit.

Shhh... We respectfully request that cell phones and PDAs be turned off. It is for your peace of mind as well as those around you. As a courtesy to our guests, we ask that children not be brought to the spa. The minimum age for spa services is 12. Children under 18 must have a parent present.

Appointments and Cancellation: Please book appointments two weeks in advance when possible. We request that appointments be held with a credit card, gift card or pre-paid credit. We require 24-hour notice for date change or cancellation. A \$35 cancellation fee will be charged if you cancel in less than 24 hours or miss your appointment.

Gift Cards: You may purchase gift cards in various denominations at Impressions MediSpa!

Prices: All service & treatment prices are final. All sales on cosmetics are final. There are no refunds. We here at Impressions MediSpa do our very best to help all of our clients achieve the results they desire & look their very best. Due to the fact that every person's physiology is different, there is no guarantee of results.

Financing: Available through Chase Health Advantage. You can apply at Impressions MediSpa!

Our hours are:

- Mon-Thurs 10am-7pm
- Friday 10-5pm
- Sat: By Appointment Only

I have read and fully understand the policies of Impressions MediSpa:

Signature

Date